Trust Policy: Eligibility for Services – February 2025



Dedicated to giving practical and emotional support to all in the Debenham area who care for those with dementia.

Eligibility for Services Policy

The policy and system are needed in order to define the scope of the project in terms of its client base.

It is the Eligibility for Services policy of the project that:

- 1. In the provision of support and services, the project will give preference to family carers of those with significant symptoms consistent with a diagnosis of dementia or mild cognitive impairment, and those persons that they care for.
- 2. A family carer is defined as someone who gives up a significant and regular amount of their time to help a relative, friend or neighbour who, without their support would have problems coping with their everyday life.
- 3. The project makes no distinction between the various causes of the symptoms.
- 4. The project will give preference to carers and/or those they care for who are resident within an approximate radius of 4 miles from the centre of Debenham or, alternatively, the catchment area of the Debenham Group GP Practice.
- 5. Whilst the project will primarily seek to help carers of those with symptoms of dementia and those that they care for who satisfy the above criteria, where these criteria are not fully met, the project will attempt to provide support on a "case by case" basis, and especially where there is a particular need for support which cannot be met by other organisations and services.
- 6. The project will, consistent with its long term aims, provide services and support to those sectors of the population who might be considered to be "at risk" of developing dementia.
- 7. Consistent with the project's long term aims the project will gradually move towards a broadening of its eligibility criteria to include all elderly frail persons living within the catchment area.

The system for implementing the policy is as follows.

- 1. The Trust will periodically review the approximate make up of the client base in terms of the eligibility criteria and decide if the criteria are appropriate in respect of the project's aims and its resources.
- 2. In the event that there is no potential resource limitation that might prevent those who fully meet the eligibility criteria from being supported by the project, both the GP member of the Trust and the chairman are authorised to offer the project's services and support to someone who may not fully meet the eligibility criteria.
- 3. Where, because of resources limitations or other reasons, there is a need to decide whether a carer and/or cared-for, who do not fully meet the eligibility criteria, can be supported by the project, the decision will be made by the GP member of the Trust in consultation with the chairman.

Both the policy and the system have been reviewed by the Trustees (February 2025) and agreed in the light of experience of use.

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26th February 2025

(Chairman)