

Participant/Volunteer Feedback

April – June 2026

Songs for Sharing: ‘We look forward to spending time with our friends and having fun.’ Dad loved the singing ...I thought it was a wonderful morning and very beneficial to many in the village’. ‘Most definitely a beneficial event. Singing is all encompassing. It works so well that it brings together people from all walks of life to meet, talk, sing and drink tea!! I think the informal format works well and is greatly complimented by such enthusiastic volunteer helpers. May it carry on enhancing the lives of all those that attend

Jukebox Party: ‘For 4 hours, I wasn’t thinking about my carer responsibility’. ‘It was great, just human beings coming together to have fun’. ‘It took me back to my teenage years’ ‘People brought so much to the party’. ‘Please make sure you tell me when the tickets are on sale for the next party’.

Care to Dance: 1. One lady with dementia recently pointed at each participant and said “friend”. Another said “the impact of these sessions on the cared for and their family is long lasting and hugely impactful”

Lunch Club: We receive regular thanks and compliments from guests. The humour and good food are much appreciated.

TLC: There is a lovely camaraderie within the group of carers. The three cared for are supported away from their carers and enjoy creative activities and comfortable conversation with the volunteers.

Transport: Generally, the participants express gratitude that we have been able to arrange transport to get them to their medical appointments. We also know that we are appreciated by one of our more frequent users. Unfortunately, we have not provided the excellent service we want to on a couple of occasions. One caused frustration for one of our drivers, when 2 drivers were booked for the same journey. The other caused frustration for a participant when we didn’t answer the phone on a Sunday and the driver hadn’t contacted the person for a Monday journey. Early days!

Looking at the last 2 rounds of invoices February and May the total we received from Participants was £759.42 of which £76.97 was donations so around 10% extra. I think this shows that there are a lot of happy customers out there that really appreciate the service we offer.